

Technical Service Bulletin



91 MMI Map Region/Language retrofit

91 13 08 2028190/2 September 20, 2013. Supersedes Technical Service Bulletin Group 91 number 11-28 dated December 9, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2010-2015	Not Applicable	Navigation system
A5	2010-2015		
A5 Cab	2010-2015		
Q5	2009-2015		
A6	2010-2015		
A7	2012-2015		
Q7	2010-2015		
A8	2011-2015		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added model years)
1	12/9/2011	Initial publication

Customer is inquiring about retrofitting the MMI system with a language pack or map database outside of factory-available options.

Technical Background

Navigation systems equipped in US spec vehicles come pre-loaded from the factory with:

- Navigation maps for USA/Canada.
- English (US), Spanish (Mexico), and French (Canada) system languages.

It is *not* possible to change the language pack or map database to something outside of what is available on the vehicle from the factory for the following reasons:

- Software and hardware differences between US spec and Rest of World (ROW) spec modules can create communication issues in the vehicle.

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- Installing a ROW navigation database or language pack onto a US spec module is not possible.
- The SVM system will not code or parameterize the replacement modules correctly, and will prohibit necessary SVM codes from running in the future.

Production Solution

Not applicable.

Service

Inform the customer that retrofitting the MMI system with a different language pack or map database is *not* technically possible and is *not* supported.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2028190) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.