

# Technical Service Bulletin



## 74 S-line front seat head restraint feed-through hole exposed in leather backrest cover

74 13 10 2018257/4 September 13, 2013. Supersedes Technical Service Bulletin Group 74 number 09-01 dated September 21, 2009 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2006 - 2008	All	S-line Sport Seats
A6	2009	000001 - 019420	S-line Sport Seats

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Updated customer codes)
3	9/21/2009	Revised Title, <i>Production Solution</i> and <i>Service</i>
2	12/5/2008	Revised Title to include Repair Group

The head restraint feed-through hole is visible on the seat backrest cover.

## Technical Background

Depending on how the customer enters the vehicle, the leather backrest cover may be pulled forward, exposing the feed-through hole for the head restraint. This condition only affects vehicles with S-line sport seats.



**Figure 1.** The head restraint feed-through hole, exposed.

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## Production Solution

The construction of the S-line seat backrest cover has been optimized in production vehicles. The changes included the following:

- The locations of the feed-through holes were moved back.
- The diameter of the feed-through holes was reduced.
- An additional piece of stabilizing material was attached to the inside of the backrest cover around the holes to ensure better adhesion of the leather to the seat back cushion.

## Service

Replace the front seat backrest cover.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	7419		
<b>Damage Code:</b>	0018		
<b>Labor Operations:</b>	Recaro seat remove and reinstall	7290 1905	50 TU
	Front seat backrest cover remove and reinstall	7419 1955	130 TU
	Front seat backrest cover replace	7419 5550	20 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2018257/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



## Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Backrest cover	1

## Additional Information

All parts and service references provided in this TSB (2018257) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.