

# Technical Service Bulletin



## 72 Seat adjustment switch sporadically inoperative

72 13 07 2018015/3 September 10, 2013. Supersedes Technical Service Bulletin Group 72 number 08-11 dated December 4, 2008 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2007	000001-014796	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Updated customer codes)
2	12/4/2008	Revised title to include Repair Group

Seat adjustment switch for longitudinal, height, rake, and backrest is adjustment sporadically inoperative.

## Technical Background

Printed circuit board causes sporadic seat adjustment switch operation.

## Production Solution

Improved seat adjustment switch.

## Service

Replace the seat adjustment switch.

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## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	7286		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Driver's side trim remove and reinstall	7216 1900	50 TU
	Front passenger's side trim remove and reinstall	7216 1905	90 TU
	Seat adjust switch remove and reinstall	7286 1950	10 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2018015/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Part Number	Part Description	Quantity
4L0959747 4PK	Switch for seat longitudinal-seat height-seat rake and backrest adjustment, left, sabre (black)	1
-or-		
4L0959747A 4PK	Switch for seat longitudinal-seat height-seat rake and backrest adjustment, left, sabre (black)	1
-or-		
4L0959748 4PK	Switch for seat longitudinal-seat height-seat rake and backrest adjustment, right, sabre (black)	1

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## Additional Information

All parts and service references provided in this TSB (2018015) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.