

Technical Service Bulletin



68 Noises from dash area - Repair Authorization

68 13 11 2035409/1 September 26, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2014	All	Not Applicable

Condition

The customer may complain that a rattling noise can be heard coming from the driver's side dashboard area when the driver is accelerating or driving over rough surfaces.

Technical Background

Various parts have been replaced under warranty for the condition noted above, but no issues were identified with these parts. In an effort to gain information on the concern for the vehicles listed above, we are asking that you contact the Audi Technical Assistance Center (TAC) before replacing any parts. This will assist us in diagnosing any potential issues with the condition noted above.

Production Solution

No changes to production have been made, as no issue has been identified.

Service

Audi of America is requesting your cooperation in supplying us with technical information regarding this condition.

1. Verify the customer concern.
2. Create an audio recording of the noise.
3. Open a TAC ticket, and attach the audio file.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2035409) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.