



Service Bulletin

PRELIMINARY INFORMATION

Subject: Creak or Pop Type Noise Coming from Windshield Area During Cold Ambient Temperatures

Models: 2013-2014 Chevrolet Equinox
2013-2014 GMC Terrain

Condition/Concern

Some customers may comment on a creak, pop, tick or itch type noise from the windshield area while driving the vehicle when the ambient temperature is below -6.5°C (20°F). Typically the vehicle will need to be driven over road irregularities where the chassis and body components are put in a side to side twist motion such as a driveway entrance.

This condition may be caused by the windshield molding binding with the windshield glass and/or the windshield opening.

Recommendation/Instructions

Road test the vehicle and verify the condition. If necessary, have a second technician use a stethoscope tool with an open hose end to identify the location of the noise.

If the noise is heard in the area surrounding the windshield, spray GM Super Lube up and under the lip of the outside windshield molding.



1. Using a plastic trim stick, lift the windshield molding away from the windshield opening exterior surface.



2. Using the spray nozzle attachment, insert the nozzle in the area between the molding and the body and apply a liberal amount of GM Super Lube, P/N 12346241 (in Canada, use 10953474).



Apply the lubricant along the top and both sides of the windshield opening.

3. Wipe off any excess lubricant and road test.

Parts Information

| Part Number | Description | Quantity |
|-------------------------------------|---------------------|-------------|
| 12346241 (In Canada, use 10953474) | GM Super Lube Spray | As Required |

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------|
| 2080128* | Lubricate Windshield Molding To Correct Creak Noise | 0.3 hr |

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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