Service Bulletin

PRELIMINARY INFORMATION

Subject: **Voice Response Appears Louder Than it Should Be and Lowest Volume is Still too Loud**

Models: **2014 Chevrolet Corvette**

Condition/Concern

Some customers may comment that the voice response appears louder than it should be and the lowest volume is still too loud.

This condition may be caused by the interior noise microphone, located inside each door, facing the incorrect position as shown in the illustration above. In this

position, the microphone may pick up road noise and make a volume adjustment based on the road noise in the door rather than the cabin noise inside the car.

Recommendation/Instructions

Remove the door panel and verify that the microphone is facing towards the interior of the car as shown in the illustration above. If the microphone is facing the wrong direction, remove and change the direction, reattaching in the proper orientation.

Warranty Information

For vehicles repaired under the U.S. Bumper-to-Bumper Warranty (3 years/36,000 miles) or Canadian Base Warranty Coverage (3 years/60,000 km) , use:

Labor Operation	Description	Labor Time
1080078*	Remove and Face the Door Panel Microphone Towards the Interior	0.4 hr
Add	To Perform Repair on other Side	0.3 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.