



Service Bulletin

PRELIMINARY INFORMATION

Subject: Creak or Pop Noise Heard from Front Hub Bearing While Making Turns

Models: 2010 Cadillac SRX
Vehicles Built Prior to March 16, 2011

Condition/Concern

Some customers may comment on a creak or pop noise heard from the front hub bearing while making a turn.

This condition may be caused when the front hub bearing fasteners that hold the bearing to the knuckle may have lost their torque.

Recommendation/Instructions

Check the torque of the three bolts for the front wheel hub. If the bolts are loose, replace the bolts and apply medium Loctite 248 or equivalent on the threads before installing.

Tighten: Tighten the front wheel hub bolts to 170 Y (125 lb ft).

Parts Information

Part Number	Description	Qty
11515780	BOLT-METRIC HEAVY HEX FLANGE HEAD REDUCED	3

Warranty Information

For vehicles repaired under the U.S (3 years/36,000 miles) or Canadian (3 years/60,000 km) Bumper-to-Bumper Warranty, use:

Labor Operation	Description	Labor Time
8080038*	Inspect the Torque on the Front Hub Bearing Bolts	0.4 hr
Add #1	Replace One Side	0.2 hr
Add #2	Replace Both Sides	0.4 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION