

Service Bulletin No:	13-014
Group:	61 – Cab & Body
Issue Date:	10-10-2013

S E R V I C E B U L L E T I N

Seat Squeak

Note: This technical service bulletin is provided as technical information and not an authorization for a warrantable repair.

CONDITION:

An audible seat squeak may occur from the driver seat and/or single occupant passenger seat while driving over rough roads. This audible squeak may be occurring because of contact between the seat back frame and the seat base assembly at the seat pivot area. This technical service bulletin discusses installing a washer between the seat back frame and seat base assembly to increase the gap of these components. This added gap will eliminate the contact point and audible squeak

SUBJECT VEHICLES:

Certain 2011MY through 2013MY NE8J, NJ8J and NV8J model Hino conventional trucks that were assembled at the Williamstown, WV assembly plant prior to 5/14/2013.

BEFORE YOU BEGIN:

Read and understand all instructions and procedures before you begin. Read and observe all Notes, Cautions and Warning safety alerts that precede these instructions while following these procedures. The alerts help to avoid damage to components, serious personal injury, or both.

!!! Warning !!!

- Park the vehicle on a level and solid surface.
- Place the gear shift lever in "Neutral" or "Park".
- Apply the parking brake firmly and confirm parking brake activation.
- Confirm the engine is stopped, the starter switch is in the off position, and the key is removed.
- Wear safety glasses to prevent eye injuries.
- Place wheel chocks in front of and behind all wheels.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
Bulk Supplies	Washer	1 or 2 if thickness cannot be obtained using one washer

Vendor Ref.:	HMM-130809-B1
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VEHICLE PREPERATION:

1. Park the truck on level ground
2. Confirm the engine is stopped, the starter switch is in the off (LOCK) position, and the key is removed.



3. Apply the parking brake.



4. Chock all of the wheels.



INSPECTION PROCEDURE – DRIVERS SIDE SHOWN, PASSENGER SIDE SIMILAR

1. Inspect the seat to confirm if the noise is coming from the right side pivot point of the seat back frame and seat base assembly.



2. Is there contact of the seat back frame and seat base assembly?

-**No**, This technical service bulletin does not apply.

-**Yes**, Proceed to the repair procedure to install a washer to increase the gap between the seat back frame and seat base assembly.



REPAIR PROCEDURE:

1. Remove the bolt, washer and nut securing the seat back frame to the seat base assembly.

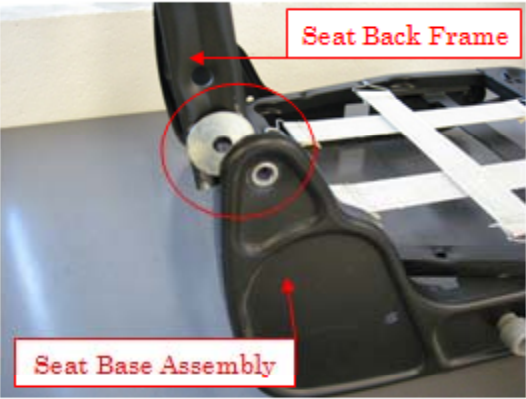


NOTE: Save the bolt, washer and nut as they will be reused during reinstallation.

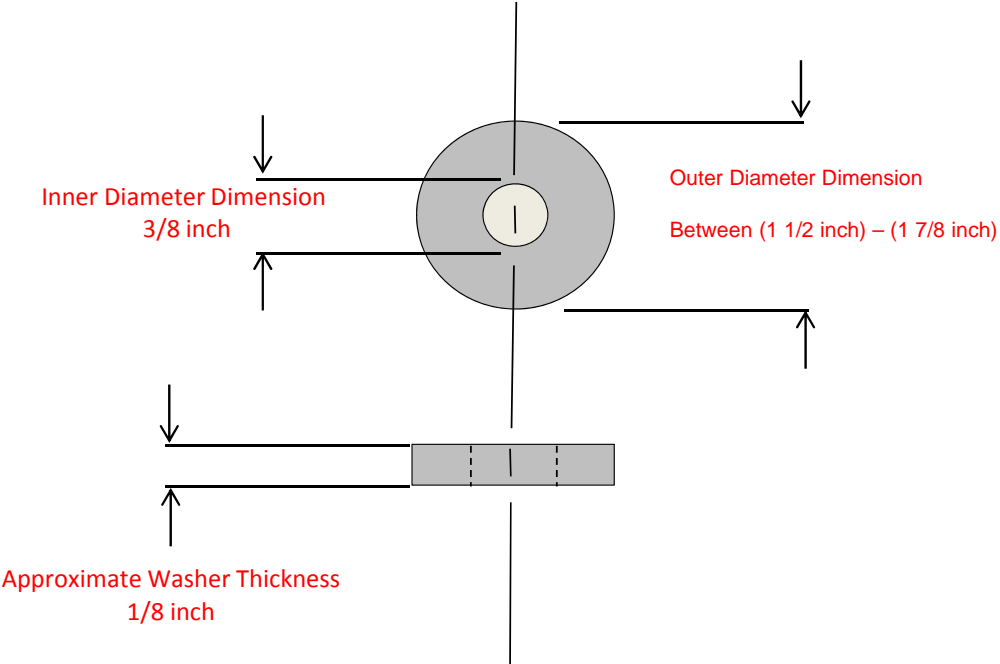
2. Position the seat back frame away from the seat base assembly.



3. Install washer(s) between the seat back frame and seat base assembly to increase the gap between the seat back frame and seat base assembly. Refer to the washer specification in this step. If a single washer does not meet the required washer thickness, it is acceptable to use two washers of the same size and dimension.



NOTE: In the photo, seat cushions were removed for clarity.



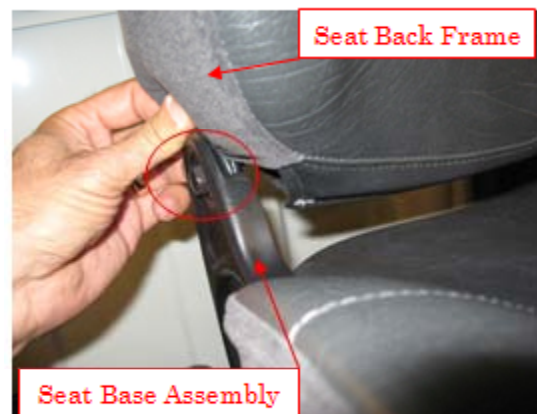
4. Align the bolt holes in the seat back frame, seat base assembly, and washer.

NOTE: In the photo seat cushions were removed for clarity.



5. Install the previously removed bolt, washer and nut securing the seat back frame to the seat base assembly. Torque to the specified torque.

Specified Torque: 28.0 lbs-ft (38.0 Nm)



6. Inspect to confirm that there is no longer any contact between the seat back frame and seat base assembly and proceed to the final inspection procedure.



FINAL INSPECTION PROCEDURE:

1. To complete this Technical Service Bulletin, review the bulletin and confirm the following.
 - There is no more contact between the seat back frame and seat base assembly at the pivot point.
 - The bolt securing the seat back frame to the seat base assembly is torqued to the specified torque.

CLAIM APPLICATION:

Reimbursable in accordance within the terms and policies of the Hino Truck limited warranties

- a) Labor Charge: 0.5hr
- b) Warranty Code: 7171930
- c) Operation Code: 71750AOT
- d) Part Number: 9999999999