

GM CUSTOMER CARE AND AFTERSALES
DCS3090
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 6, 2013

Subject: Stop Delivery Order

Models: 2014 Chevrolet Express and GMC Savana

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2014 model year Chevrolet Express and GMC Savana vehicles. A total of 26 vehicles are involved. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The 2014 model year Chevrolet Express and GMC Savana vehicles that are identified on the attached list were recently shipped from the assembly plant and may have just arrived or will be arriving shortly at their destination dealers. Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.

All other 2014 model year Chevrolet Express and GMC Savana vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
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