



Service Bulletin



SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
SIDI High Pressure Fuel Pump Replacement
Expires with Base Warranty

MODELS: 2014 Chevrolet Silverado
2014 GMC Sierra
1500 Series Equipped with 5.3L V8 Engine (L83)

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to replace the SIDI high pressure fuel pump on **certain** 2014 model year Chevrolet Silverado and GMC Sierra 1500 series vehicles, equipped with 5.3L V8 engine (L83). The SIDI high pressure fuel pump in these vehicles may have been misbuilt. This could result in extended crank, rough idle, DTCs, MIL for low fuel pressure, and possible loosening or fracture of the pump body-to-flange bolts.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12625817	PUMP, FUEL	1
12618337	PIPE, FUEL FEED INTER	1
12626354	GASKET, INT MANIF	8

SERVICE PROCEDURE

1. Remove the intake manifold assembly from the vehicle. Refer to *Intake Manifold Removal* in SI.
2. Remove the high pressure fuel pump and high pressure fuel pipe from the vehicle. Refer to *Fuel Pump Replacement* and *Fuel Feed Intermediate Pipe Replacement* in SI.
3. Install a high pressure fuel pump. Refer to *Fuel Pump Replacement* and *Fuel Feed Intermediate Pipe Replacement* in SI.
4. Reinstall the intake manifold assembly. Refer to *Intake Manifold Installation* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9100189	Fuel Pump Replacement	1.5

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES
DCS3071
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 11, 2013

Subject: 13331 – Service Update Bulletin
SIDI High Pressure Fuel Pump Replacement
Expires with Base Warranty

Models: 2014 Chevrolet Silverado
2014 GMC Sierra
1500 Series Equipped with 5.3L V8 Engine (L83)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13331 today. A total of 7
U.S. vehicles are involved. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated October 15,
2013. A list of the involved vehicles is attached.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES