



# Service Bulletin



## SERVICE UPDATE

**SUBJECT:** Service Update for Inventory and Customer Vehicles  
Possible Fuel Odor/Seepage from Fuel Pump  
Expires with Base Warranty

**MODELS:** 2014 Chevrolet Silverado  
2014 GMC Sierra  
1500 Series Equipped with 5.3L V8 Engine (L83)

Vehicles involved in this service update were placed on stop delivery on either August 9, 2013, or August 16, 2013. All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle. Once the procedure has been performed, the vehicle is released from stop delivery and can be delivered to the customer.

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

### PURPOSE

This bulletin provides a service procedure to install a new fuel pump assembly on **certain** 2014 model year Chevrolet Silverado and GMC Sierra 1500 series vehicles, equipped with a 5.3L V8 engine (L83). An o-ring seal in the fuel pump assembly may have been improperly installed. Over time, this may cause a fuel odor and/or seepage.

**This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.**

### VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is

important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the "Service Update Bulletin Information" link under the "Service" tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

### PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12625817	PUMP, FUEL	1
12618337	PIPE, FUEL FEED INTER	1
12626354	GASKET, INT MANIF	8

### SERVICE PROCEDURE

1. Remove the intake manifold assembly from the vehicle. Refer to *Intake Manifold Removal* in SI.
2. Remove the high pressure fuel pump and high pressure fuel pipe from the vehicle. Refer to *Fuel Pump Replacement* and *Fuel Feed Intermediate Pipe Replacement* in SI.
3. Install a high pressure fuel pump. Refer to *Fuel Pump Replacement* and *Fuel Feed Intermediate Pipe Replacement* in SI.
4. Reinstall the intake manifold assembly. Refer to *Intake Manifold Installation* in SI.

### WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9100130	Fuel Pump Replacement	1.5

### DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES  
DCS3033  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 20, 2013

Subject: 13259 – Service Update Bulletin  
Possible Fuel Odor/Seepage from Fuel Pump

Models: 2014 Chevrolet Silverado and GMC Sierra 1500  
Equipped with 5.3L V8 Engine (L83)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, Service Advisor, Service Manager, Parts and Service  
Director, Parts Manager, New Vehicle Sales Manager, and  
Warranty Administrator

General Motors is announcing Service Update Bulletin 13259 today. The total number of U.S. vehicles involved is approximately 90. Please see the attached bulletin for details.

Vehicles involved in this service update were placed on stop delivery August 9, 2013 or August 16, 2013. All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle. Once the procedure has been performed, the vehicle is released from stop delivery and can be delivered to the customer.

**Global Warranty Management (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated August 21, 2013. A list of involved VINs is attached to this message.

**Service Update Bulletin (SUB) Information Link**

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES