

GM CUSTOMER CARE AND AFTERSALES
DCS3031
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 16, 2013

Subject: Stop Delivery Order – Expansion

Models: Certain 2014 Chevrolet Silverado and GMC Sierra 1500

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

On August 9, 2013, GM ordered a stop delivery of certain 2014 model year Chevrolet Silverado and GMC Sierra 1500 vehicles. Additional vehicles have been added to this stop delivery order. The attached revised list provides the Vehicle Identification Number (VIN) of all involved vehicles. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes.

All other 2014 model year Chevrolet Silverado and GMC Sierra 1500 vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
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