

GM CUSTOMER CARE AND AFTERSALES
DCS3012
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 23, 2013

Subject: Cancellation of Stop Delivery Order

Models: 2014 Buick Enclave, Chevrolet Traverse, and GMC Acadia

To: All Buick, Chevrolet, and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, Service Manager, and Warranty Administrator

CANCELLATION OF STOP DELIVERY ORDER

On June 14, 2013, General Motors issued a stop delivery of certain 2014 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles. A total of 139 U.S. vehicles were involved. A list of these vehicles is attached to this message.

At this time, General Motors is cancelling the Stop Delivery Order. No further action is required.

All involved vehicles are available for delivery.

If eligible, submit for floor plan reimbursement using the information below.

Labor Code	Description	Labor Time	Net Item	Trans Code
9900011	Floor Plan Reimbursement	N/A	*	ZREG

* The amount identified in "Net Item" should represent the vehicle's average daily interest rate (see table below) multiplied by the actual number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop delivery message (June 14, 2013) to the date the vehicle was released from stop delivery (July 23, 2013).

Vehicle	Reimbursement Amount
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Buick Enclave	\$6.51
Chevrolet Traverse	\$5.30
GMC Acadia	\$6.11

Thank you for your assistance in this matter.

END OF MESSAGE
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