GM CUSTOMER CARE AND AFTERSALES DCS3007 URGENT - DISTRIBUTE IMMEDIATELY

Date: July 17, 2013

Subject: Stop Delivery Order Update – IMPORTANT UPDATE

Models: Certain 2014 Buick Enclave, Chevrolet Traverse, and GMC Acadia

To: All Buick, Chevrolet, and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales

Manager, New Vehicle Sales Manager, Parts and Service Director,

and Service Manager

STOP DELIVERY ORDER

On June 14, 2013, GM ordered a stop delivery of certain 2014 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles.

Attached is an updated VIN list. Dealers are to review the updated VIN list immediately. Some VINs have been added, some have been released from stop delivery, and some have had a status change.

All vehicles on the list that are not released from stop delivery are to be held and not sold or delivered to customers, dealer traded, or used for demonstration purposes until further notice.

Please do not call GM Technical Assistance.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES