

GM CUSTOMER CARE AND AFTERSALES
DCS3002
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 10, 2013

Subject: Stop Delivery Order Update – Certain Vehicles Released From
Stop Delivery

Models: Certain 2014 Buick Enclave, Chevrolet Traverse, and GMC Acadia

To: All Buick, Chevrolet, and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

On June 14, 2013, GM ordered a stop delivery of certain 2014 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles.

Some of the involved vehicles are being inspected at the Vehicle Distribution Center (VDC) prior to being shipped to dealers. These vehicles are currently on their way to dealerships and are removed from the stop delivery order.

The attached VIN list indicates the vehicles that were inspected at the VDC and released from stop delivery. Upon receipt of the vehicles to the dealership, these vehicles can be sold and delivered to customers.

All other vehicles on the list are to be held and not sold or delivered to customers, dealer traded, or used for demonstration purposes until further notice.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES