

# **Service Bulletin**



## SERVICE UPDATE

- SUBJECT: Service Update for Inventory and Customer Vehicles Purge Solenoid Valve Replacement Expires with Base Warranty
- MODELS: 2013 Chevrolet Spark Equipped with 4-Cylinder Engine (LL0)

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

#### PURPOSE

This bulletin provides a service procedure to replace the purge solenoid valve on **certain** 2013 model year Chevrolet Spark vehicles, equipped with a 4-cylinder engine (LL0). The purge solenoid valve may have an internal gasket out of position.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

## VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the "Service Update Bulletin Information" link under the "Service" tab in GM GlobalConnect. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

## PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

## Note: There are only 84 vehicles involved in this field action.

PLEASE DO NOT ORDER PARTS FOR SHELF STOCK.

To address stock vehicles, order only for VIN's in your current inventory.

To address sold vehicles, order only after a service appointment has been scheduled.

If necessary, order as a CSO3.

Part Number	Description	Quantity/Vehicle
96985666	VALVE, EVAP EMIS CNSTR PURGE SOL	1

## SERVICE PROCEDURE

- 1. Remove the evaporative emission canister purge solenoid valve. Refer to Evaporative Emission Canister Purge Solenoid Valve Replacement in SI.
- 2. Install the evaporative emission canister purge solenoid valve. Refer to Evaporative Emission Canister Purge Solenoid Valve Replacement in SI.

## WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

ſ	Labor		Labor
	Code	Description	Time
	V2809	Install Evaporative Emission Canister Purge Solenoid Valve	0.2

## DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



#### GM CUSTOMER CARE AND AFTERSALES DCS2945 URGENT - DISTRIBUTE IMMEDIATELY

Date: April 16, 2013

- Subject: 13106 Service Update Bulletin Purge Solenoid Valve Replacement
- Models: 2013 Chevrolet Spark Equipped with 4-Cylinder Engine (LL0)
- To: All Chevrolet Dealers
- Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13106 today. The total number of U.S. vehicles involved is 84. Please see the attached bulletin for details.

#### **Global Warranty Management (GWM)**

The "Investigate Vehicle History" (IVH) screen will be updated April 17, 2013. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VINs appear in IVH.

#### Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES