

February 2013

<CustomerName>
<CustomerAddress>

Dear <CustomerName>:

Thank you for your recent acquisition of a 2013 Chevrolet Sonic RS. We hope your ownership experience is off to a great start.

We are writing to you because we recently discovered an inadvertent computer processing error, which listed incorrect EPA estimated fuel economy information on the window label for a very small number of 2013 Sonic RS vehicles with manual transmissions. This issue affected fewer than 100 cars. Unfortunately, your recently acquired Sonic RS was one of these vehicles. Chevrolet is very sorry for any resulting confusion.

The correct EPA estimated fuel economy for your vehicle is 27 mpg in the city, 34 mpg on the highway, and 30 mpg combined. The incorrect label you received showed higher EPA estimated fuel economy numbers. The correct EPA estimates appeared in Chevrolet's other advertising materials (e.g. Chevrolet websites, television/radio ads, or dealer brochures), and in the federal government's fuel economy website and official fuel economy guide.

A corrected label is enclosed with this letter. Please dispose of the incorrect label if you still have it.

Your satisfaction with your Sonic RS is very important to us. A representative of Chevrolet will be contacting you shortly to ensure that any questions or concerns you have about this situation are addressed to your satisfaction. Of course, you can contact us at 1-866-237-3601 Monday through Friday, 8 a.m. to 5 p.m. EST, should you wish to do so. For any other questions about your car not related to this situation please call 1-800-222-1020.

Again, we sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Sonic RS provides you with many miles of enjoyable driving.

<Closing>

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GM CUSTOMER CARE AND AFTERSALES
DCS2919
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 18, 2013

Subject: Customer Advisory Mailing – Fuel Economy Label

Models: 2013 Chevrolet Sonic RS Equipped with Manual Transmission (MR5)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, and New Vehicle Sales Manager,

This message is informational only. No action is required from dealers.

Some 2013 model year Chevrolet Sonic RS vehicles, equipped with a manual transmission, were shipped with an incorrect fuel economy label. The fuel economy estimates on the incorrect label were higher than the actual EPA estimated values. This was due to a data error in the label printing process. The correct EPA estimates appeared in Chevrolet's other advertising materials (e.g. Chevrolet websites, television/radio ads, or dealer brochures), and in the federal government's fuel economy website and official fuel economy guide.

A corrected label is being mailed to the affected customers beginning February 21, 2013. GM will also call customers to address any concerns they may have. A list of involved VINs is attached to this message.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES