



Service Bulletin

PRELIMINARY INFORMATION

Subject: Upshift Clunk, Firm Downshifts

Models: 2014 Chevrolet Silverado 1500

2014 GMC Sierra 1500

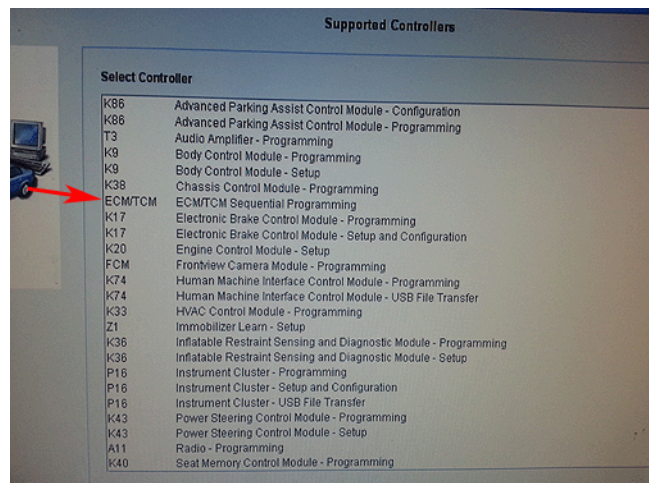
Equipped with 5.3L Engine (RPO L83) and 6L80 Automatic Transmission (RPO MYC)

Built Prior to July 3, 2013

Condition/Concern

Some customers may comment on upshifts that clunk when the driver lifts off the accelerator pedal at the beginning of the shift or about firm downshifts at lower engine speeds.

Recommendation/Instructions



A revised calibration has been developed to address this concern. Update the engine control module (ECM) and the transmission control module (TCM) using the Service Programming System (SPS) (select ECM/TCM Sequential Programming) with the latest software available on TIS2WEB. Refer to the Service Programming System (SPS) procedures in SI.

When using a Multiple Diagnostic Interface (MDI) for reprogramming, ensure that it is updated with the latest software version.

During programming, the battery voltage must be maintained within the proper range of 12-15 volts. Only use the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool EL-49642) or equivalent during programming.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880078*	Reprogram ECM/TCM	0.4 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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