



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Trunk Lid Does Not Self Raise Completely

**Models:** 2014 Chevrolet Impala

*This PI was superseded to update recommendations. Please discard PIC5884.*

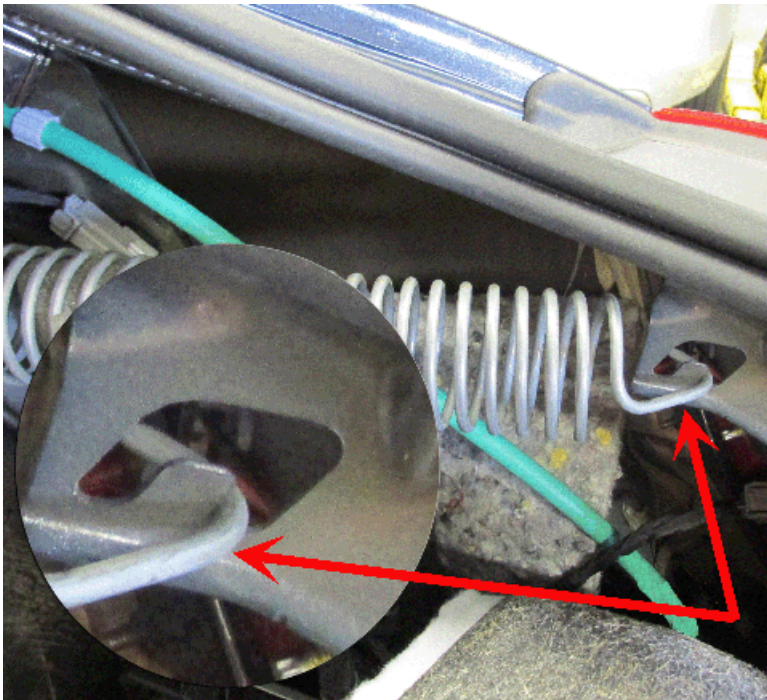
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

It may be noticed that the trunk lid does not self-raise to the full upright position when released. This applies only to vehicles with Factory-Installed Rear Spoiler or Dealer-Installed GM Accessory Rear Spoilers.

### Recommendation/Instructions

Assure that both trunk lift springs are in the rear-most position, as shown below. Refer to the procedure in Service Information for the Rear Compartment Lid Hinge Spring Replacement.



### Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description                                  | Labor Time |
|-----------------|--|------------|
| * 2080028       | Rear Compartment Lid Hinge Spring Adjustment | 0.3 hr     |

\* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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