



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction - XTS Glove Box Assembly

Models: 2013 Cadillac XTS

This PI was superseded to update the parts matrix. Please discard PIC5832A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, glove box assemblies are currently restricted through the Technical Assistance Center (TAC).

Recommendation/Instructions

Before considering glove box replacement, review the latest version of Service Update 12259, document all of your results, and repair as necessary. If the concern is still present or if the diagnosis leads to glove box replacement, contact TAC (Technical Assistance Center) to review your test results.

Parts Information

Description	New P/N	Old P/N
COMPARTMENT ASM-I/P (BLACK)	23135052	23128564
COMPARTMENT ASM-I/P (SHALE)	23135053	23128565
COMPARTMENT ASM-I/P (TITANIUM)	23135054	23128566
COMPARTMENT ASM-I/P (CAMEL TAN)	23135055	23128567
COMPARTMENT ASM-I/P (WHEAT)	23135056	23128568
COMPARTMENT ASM-I/P (PLATINUM)	23135057	23128569

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1030430	Instrument Panel Compartment Replacement	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

Glovebox

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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