



Service Bulletin

PRELIMINARY INFORMATION

Subject: Sunroof Reverses After Contacting Air Deflector

Models: 2013 - 2014 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that when trying to close the sunroof during an express closing event, the glass contacts the air deflector and then reverses.

Recommendation/Instructions

Please perform the Sunroof Window Motor Initialization procedure located in GM Service Information and re-evaluate the concern.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
6080068*	Sunroof Window/Sunshade Motor Initialization	0.2 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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