



Service Bulletin

PRELIMINARY INFORMATION

Subject: Water On Floor And/Or Carpet

Models: 2010 - 2014 Buick LaCrosse
2011 - 2014 Buick Regal
2013 - 2014 Cadillac XTS
2013 - 2014 Chevrolet Malibu
2014 Chevrolet Impala

This PI was superseded to update model list and recommendations field. Please discard PIC5822.

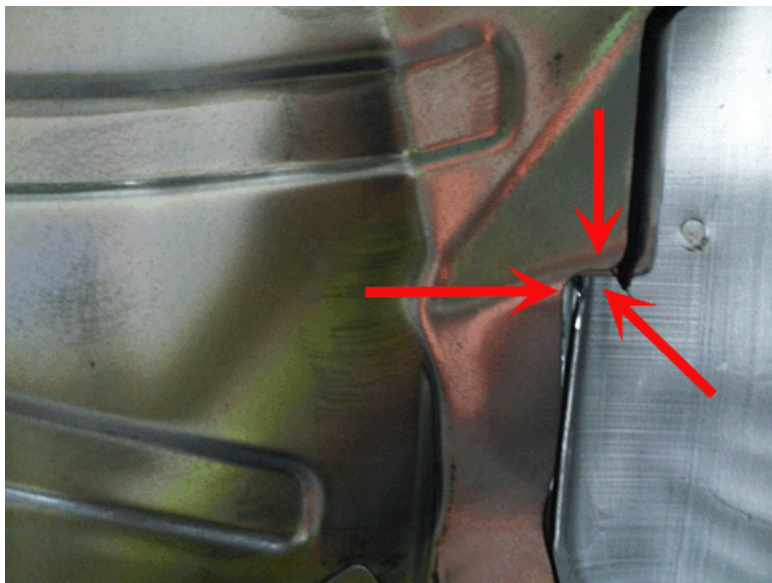
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

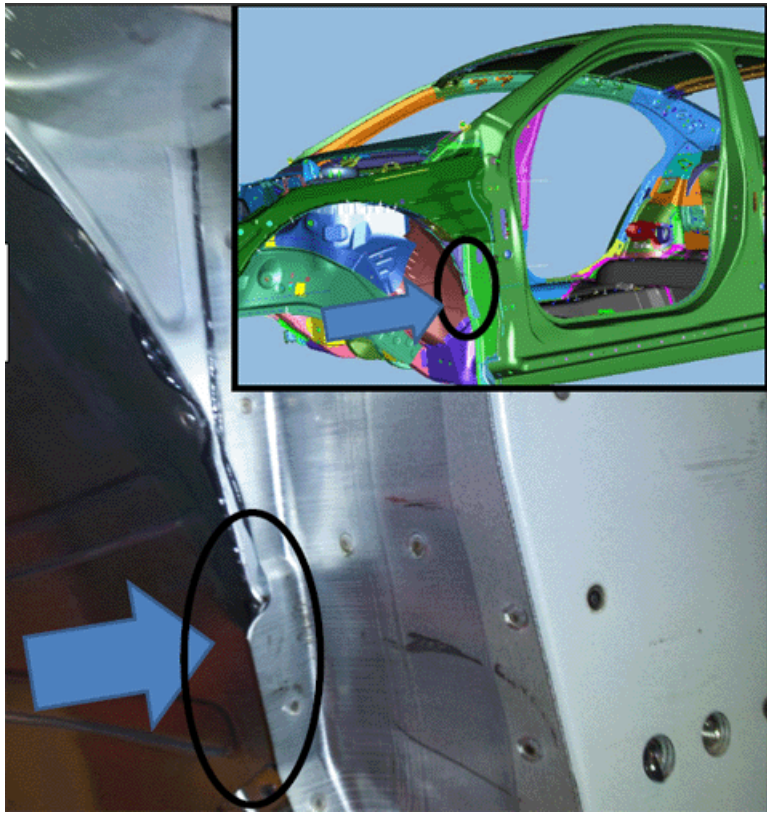
Condition/Concern

A customer may comment of mildew odor or water on front floor on either side of the vehicle.

Recommendation/Instructions

Technician should pull back carpet and insulator as shown in pictures below for the suspect side of the vehicle (passenger side shown). Remove the front wheelhouse liner and spray water into the wheelhouse of the affected side and check for water in the area indicated in photo shown below. Water will enter around applied sealer as cavity fills. The front wheel house flange may have a void in the sealer. Seal the void using a thumb grade sealer (service manual calls for "heavy-bodied caulking material") pushed into the void from the wheel opening. For location of flange please reference the graphics below.





Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 11-00-89-007 for warranty information on Exterior Labor Operations.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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