



Service Bulletin

PRELIMINARY INFORMATION

Subject: Bluetooth Connection Issues Between Samsung Galaxy S III and Vehicle Radio

Models: 2013 Buick LaCrosse, Regal

2013 -14 Buick Encore, Verano

2013 -14 Chevrolet Camaro, Cruze, Equinox, Malibu, Volt

2013 -14 GMC Terrain

Equipped with an IntelliLink/MyLink Radio (RPO UFU w/UP9 or UHQ)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that his/her Samsung Galaxy S III exhibits the following condition(s):

- Does not connect to the vehicle
- Loses Bluetooth connection to the vehicle

Recommendation/Instructions

Engineering is aware of the issue and is currently working on a resolution with the phone manufacturer. This PI will be updated when further information is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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