



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Normal Characteristic - Sag Or Hesitation On Acceleration

**Models:** 2008-2013 Buick Enclave  
2013 Buick Encore  
2010-2013 Buick LaCrosse  
2011-2013 Buick Regal  
2012-2013 Buick Verano  
2006-2009 Cadillac STS-V, XLR, XLR-V  
2007-2013 Cadillac Escalade, Escalade EXT, Escalade ESV, SRX  
2007-2011 STS  
2008-2013 Cadillac CTS  
2013 Cadillac ATS, XTS  
2006-2013 Chevrolet Corvette  
2007-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe  
2008-2013 Chevrolet Equinox, Malibu  
2009-2013 Chevrolet Traverse  
2010-2013 Chevrolet Camaro, Cruze, Express  
2012-2013 Chevrolet Impala, Orlando, Sonic  
2013 Chevrolet Trax  
2007-2013 GMC Sierra, Yukon, Yukon XL  
2008-2013 GMC Acadia  
2009-2013 GMC Terrain  
2010-2013 GMC Savana  
2007-2010 Pontiac G6  
2008-2009 Pontiac G8  
2008-2009 Pontiac Torrent  
2007-2009 Saturn Aura  
2008-2010 Saturn Outlook, Vue  
Equipped With a Gasoline Engine and Automatic Transmission

*This PI was superseded to add the Chevrolet Orlando and Trax. Please discard PIP4112L.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

## Condition/Concern

Some customers may comment on a sag or hesitation when accelerating under the following conditions:

When coasting with a closed throttle and then aggressively applying the throttle. Examples of this maneuver include a rolling stop or a lane change maneuver. In this type of maneuver, even though the accelerator is applied aggressively, the throttle blade is opened slowly for up to 0.7 seconds to help minimize drive-line lash and clunking.

Also in a vehicle equipped with a six speed automatic transmission when making a hard, complete stop with a closed throttle, immediately followed by an aggressive throttle opening the transmission down-shifts may not be completed by the time the throttle is opened. As a result approximately 0.5 seconds of "zero" torque may be commanded to allow the shift to first gear to occur.

## Recommendation/Instructions

Both of the above conditions are a result of Torque Management and both of these conditions should be considered normal and no repairs should be attempted

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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