



Service Bulletin

PRELIMINARY INFORMATION

Subject: Rear Sliding Glass Inoperative Or Noisy (Pulley Cover Separation)

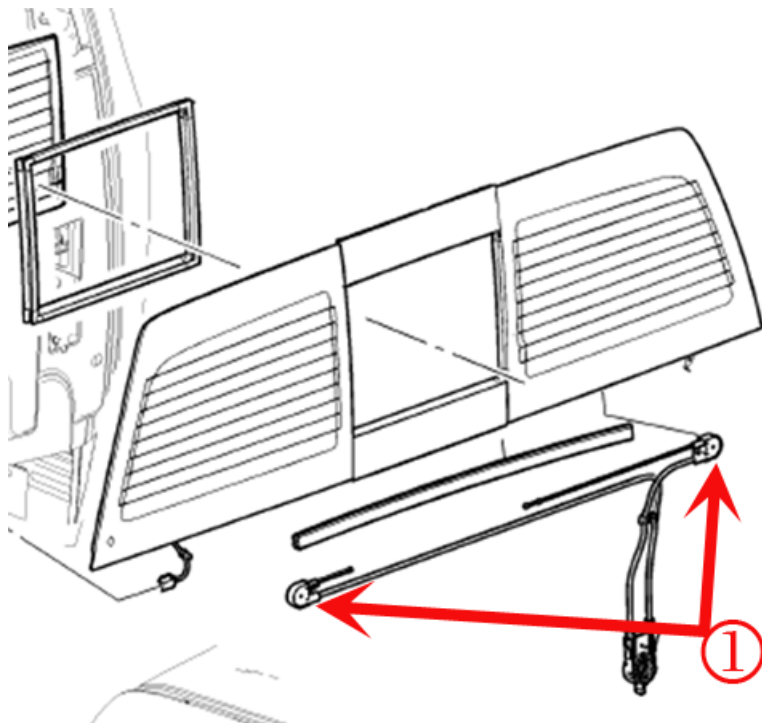
Models: 2014 Chevrolet Silverado LD 1500

2014 GMC Sierra LD 1500

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment on the rear sliding glass being inoperative or noisy when operated. This could be caused by the cable pulley cover becoming separated, see photos below.





If the cable pulley cover completely disengages, the pulley can come off and cause the cable to bind, see photo below.



Recommendation/Instructions

Note: Do NOT replace the complete back sliding glass assembly for this issue.

Do replace the rear sliding window regulator assembly (GM part number 23175121).

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2023630	Rear Sliding Window Regulator Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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