



Service Bulletin

PRELIMINARY INFORMATION

Subject: MyLink Animation Displayed on Cadillac CUE System

Models: 2013 Cadillac ATS, SRX, XTS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The MyLink animation is displayed on the radio after the HMI module is replaced on a Cadillac CUE system.

Recommendation/Instructions

Program the HMI module with the latest calibrations in TIS2WEB. After the programming has completed, power the ignition off, cancel Retained Accessory Power (RAP), remove the key fob from range of the vehicle, and let the vehicle sit for five minutes. Retest radio operation to verify the repair.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810345	Human Machine Interface Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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