



Service Bulletin

PRELIMINARY INFORMATION

Subject: PQC Restriction Allison A1000 Transmission Valve Body RPO MW7

Models: 2012-2014 Chevrolet Silverado
2012-2014 GMC Sierra, Sierra Denali
Equipped with Allison A1000 Transmission RPO MW7

This PI was superseded to update model years. Please discard PIP4793F.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, effective 08/16/2010 the valve body part number listed below has been placed on restriction through the PQC to assist Engineering with product feedback. Your cooperation with this program is greatly appreciated. Prior to contacting the PQC please fill out the information listed below as accurately as possible.

Allison A1000 Valve Body Part # 29545998

Recommendation/Instructions

Caller's Name/Position:

Direct Phone Number:

Is the Restricted part being requested is for:

Customer Pay

A Model Year Not Listed

A Vehicle Line Not Listed

Customer Concern (Detailed):

Customer's Concern duplicated?

Is the vehicle modified/non-production accessories?

Were any transmission maintenance or component replacements completed on this vehicle prior to contacting PQC?

(If yes, please describe)

What SI document # was used for diagnosis?

What step in the SI document led you to replace the Valve Body?

Is the Valve Body being replaced as a result of another repair?

Has an attempt been made to disassemble the Valve Body?

What Valve(s) are affected?

(Valve description or number)

List all DTCs:

Note: Capture any Freeze Frame Data for original failure before clearing codes and duplicating concern as the original data may be lost during this process.

Were the DTCs cleared and the vehicle test-driven?

Did the DTCs reappear?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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