Service Bulletin

PRELIMINARY INFORMATION

Subject: **Fluttering Rattling or Thumping Type Noise Above 45 MPH**

Models: **2011 - 2014 Chevrolet Cruze**

   2012 -2014 Buick Verano

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.
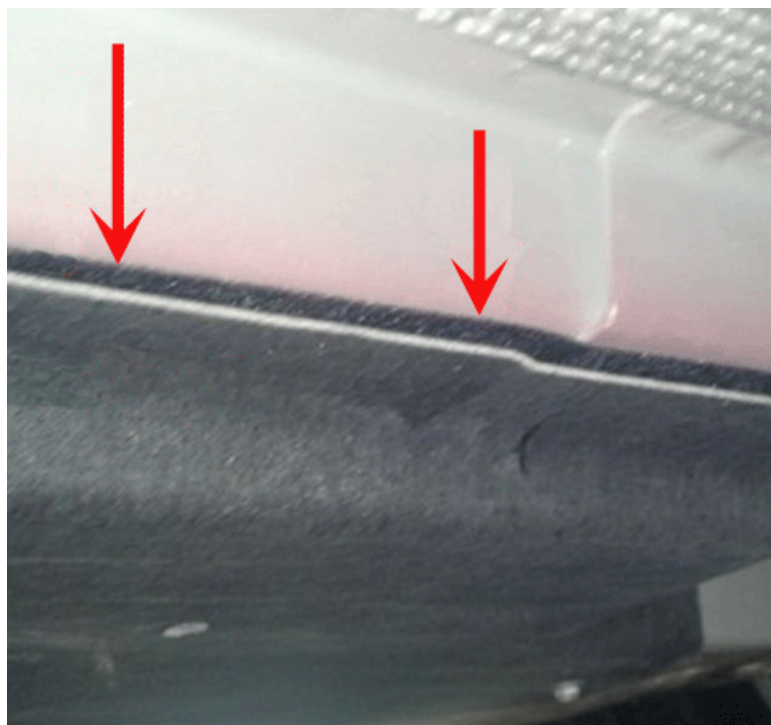
Condition/Concern

A customer may indicate there is a flutter or thumping type noise from the side or underneath the vehicle at speeds 45 mph and above.

Recommendation/Instructions

Check the air deflectors mounted on either side under the vehicle. Make sure that all fasteners are in place and secure. Replace fasteners as needed.

If all fasteners are secure, it may be necessary to apply felt to the underbody above the the inside edge of each air deflector (between each fastener location) to eliminate this noise.

Note: If the customer makes frequent trips on a gravel road, it may be necessary to remove the deflectors, clean off debris, and reinstall.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time

*1431588	Remove, Replace, and Insulate Underbody Side Air Deflector	0.4 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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