



Service Bulletin

PRELIMINARY INFORMATION

Subject: Squeak And Or Squeal Noise From Front Or Rear Brakes On Initial Applies

Models: 2013 Cadillac XTS

Condition/Concern

Dealership feedback has indicated that customers are experiencing an unwanted squeak or squeal noise. This noise normally occurs after damp / wet conditions are encountered upon the first few brake applies after sitting overnight.

Recommendation/Instructions

Note: Please do NOT replace any parts for this concern.

Engineering is aware of the concern and is investigating the condition. This PI will be updated as further information is received.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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