



Service Bulletin

PRELIMINARY INFORMATION

Subject: Heated Seats Inoperative

Models: 2013 Chevrolet Malibu (Build before 12/01/2012)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

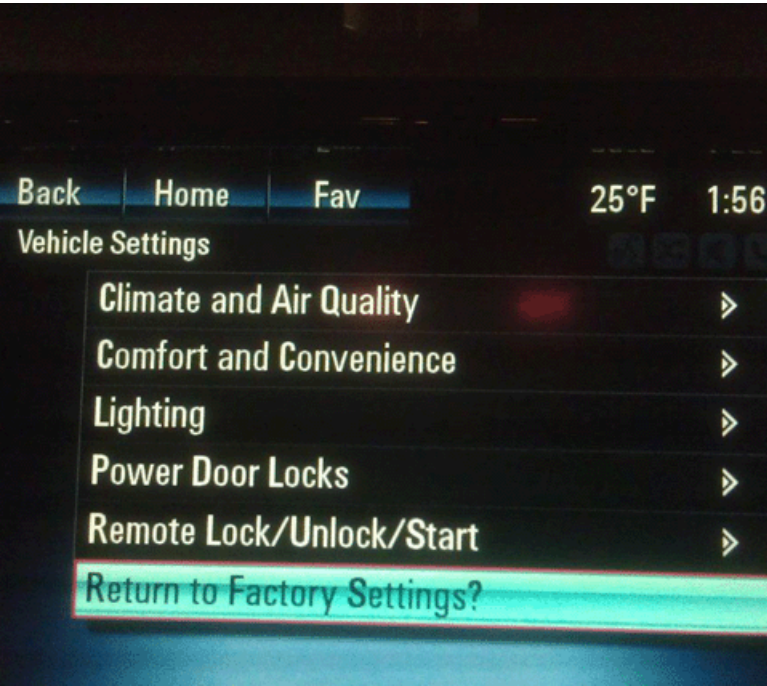
Condition/Concern

A customer may comment that either heated seat is inoperative when the switch is depressed, may indicate that one side may not come on unless the other side is on, or the switch must be depressed a second time before heated seat will come on.

Recommendation/Instructions

With vehicle running, depress the Config button of the radio controls, scroll down, and select "Vehicle Settings" on display. Next, scroll down and select "Return to Factory Settings?". Once selected, you will see "Return to Factory Settings?" on the display with Yes and No boxes below. Select Yes, The screen will now display "Factory Settings Set". Confirm correct operation of the heated seats.





Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|---|--|------------|
| *2880048 | Perform Factory Reset for Heated Seats | 0.2 hr |
| * This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide. | | |

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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