



Service Bulletin

PRELIMINARY INFORMATION

Subject: No Heat Or Low Heat When Using Remote Start

Models: 2013 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may state that the vehicle's cabin will not heat up when using the remote start (cabin conditioning) function. Once the vehicle is started the heat will work normally.

Recommendation/Instructions

If you have a customer that is experience this concern, please don't replace any HVAC components on the vehicle. Engineering has root-caused the concern and the vehicle can be corrected by updating the K33 HVAC module with the latest calibration in TIS-2-Web.

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------------------------------|
| D4707 | HVAC System Control Module Reprogramming with SPS | Use Published Labor Operation Time |

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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