



Service Bulletin

PRELIMINARY INFORMATION

Subject: No Fob Detected Message All Other Functions Normal

Models: 2010 - 2013 Buick LaCrosse
2011 - 2013 Buick Regal
2011 - 2013 Buick Verano
2012 - 2013 Chevrolet Cruze
2014 Chevrolet Impala
2013 Chevrolet Malibu
with Passive / Keyless Entry System (RPO ATH)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

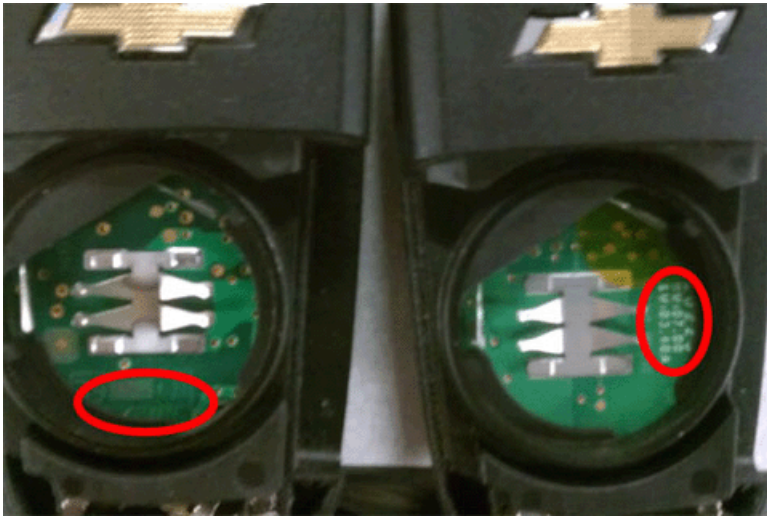
A customer may comment that their fob functions properly opening trunk, locking or unlocking door, opening door or trunk passively but when attempting to start vehicle "No Fob Detected" message is displayed. If the fob is placed in the vehicle's pocket / cup holder, the vehicle will start.

Recommendation/Instructions

It is possible the vehicle may have been shipped with or a dealer mistakenly added a "non-PEPS" fob to a "PEPS" (Passive Entry Passive Start) vehicle. This can be confirmed by obtaining the part number from the body of the fob behind the key blade and comparing to the Electronic Parts Catalog (EPC).



An alternate method would be to remove the battery cover and battery from the fob. With the blade of the key at 12 o'clock, look at the printed circuit board. A non-PEPS fob (right) will have words stamped on the circuit board at the 3 o'clock position. A PEPS fob (left) will have a stamping at the 6 o'clock position.



Replace the effected fob as required.

Note: Both PEPS and non-PEPS fobs are available with 5 buttons.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
*0521600	Remote Start/Keyless Entry Transmitter Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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