



Service Bulletin

PRELIMINARY INFORMATION

Subject: Buzz Vibration Noise Floor Dash Area 1800-2200 Engine RPM

Models: 2013 Chevrolet Cruze

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a buzz noise and or vibration in the dash or floor board areas, most noticeable at 1800-2200 engine rpm.

This condition may be caused by fuel line and/or brake line vibrations entering into the cabin area through the front of dash. Even though the fuel lines and/or brake lines are fully seated in their retainers, vibrations may still pass into the cabin area.

Recommendation/Instructions

Use additional tape on the affected line(s) and/or add a small O-ring underneath the affected clip(s) to provide better isolation of the clip.

Further insure that the lines do not make any contact with the front of cowl that could further cause a noise or vibration.

Validate the repair by checking for noise or vibration at 1800-2200 engine RPM.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
J7831	Reposition/Insulate Fuel or Brake Line to Correct Noise	.3 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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