



Service Bulletin

PRELIMINARY INFORMATION

Subject: SES Lamp P0420

Models: 2011-2013 Chevrolet Silverado HD, Chassis Cab, Express
2011-2013 GMC Sierra HD, Chassis Cab, Savana
With a 4.8 6.0L L20 L96 LC8

This PI was superseded to update repair information. Please discard PIP5110.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

You may encounter a vehicle listed above with a DTC P0420 set with no other DTC concern.

Recommendation/Instructions

While completing your SI Diagnostics for a DTC P0420, check for a possible leak in the exhaust system behind the bank 1 sensor 2 O2 sensor.

If a leak is found, and/or the vehicle has an after-market utility bed or trailer hitch installed, check for a minimum of 1.5" to 2" of exhaust system clearance between these components.

Then install the factory exhaust clamp and evaluate for any exhaust leaks.

This repair must be attempted before considering the replacement of a catalytic converter.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
L2004	Exhaust System Alignment	Use Published Labor Operation Time*
*In Addition to Well-Documented Straight Time (OLH) When Needed		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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