

Bulletin No.: PIP5077B

Date: Apr-2013

## PRELIMINARY INFORMATION

Subject: MIL Illuminated When Charging DTC P0D22

Models: 2013 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

## Condition/Concern

Some customers may comment that their 2013 Chevrolet Volt will not charge and the MIL is illuminated. Technicians may find a current or history DTC P0D22.

## Recommendation/Instructions

Review the P0D22 freeze frame data in GDS2 so that it is stored in a session log. Then erase the DTC and make sure the vehicle charges correctly and then advise the customer that an updated calibration will be released the week of May 6, 2013 to address this concern. Please don't replace the OBCM or the HPCM 2 to try and address this concern.

The Customer can use one of the alternate charge power levels (110V/8A or 220/240V) as an interim solution until the new software will be released.

Assure the Customer they will be immediately notified once the software is released. Please communicate to the customer that we apologize for this inconvenience. Once the software is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

## **Warranty Information**

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
N9999	Electrical Controls — Labor Only Erase DTC	0.2

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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