



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Repetitive Click Or Pop Noise From Front Suspension Area At Slow Speeds

**Models:** 2013 Chevrolet Camaro  
Built After October 1, 2012

*This PI was superseded to add fix information and warranty information. Please discard PIC5819.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

**Important:** This is NOT the same noise as described in the latest version of PI0197.

On Vehicles built after October 1, 2012, a repetitive clicking or popping noise may be heard in the front of the vehicle while driving at low speeds, typically below 5 mph (8 Km/h), in a straight line. This pop may also be felt when bouncing the front suspension slowly while touching the strut mount or strut tower.

### Recommendation/Instructions

Replace the front strut(s) that exhibit the noise. Parts have been revised and all old stock was purged from inventory.

**Important:** Do NOT replace the upper strut mount - it is not the cause of this condition.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
E3852	Strut, Strut Component, or Spring Replacement	Use Published Labor Operation Time
E3853	Strut, Strut Component, or Spring Replacement - Both Sides	Use Published Labor Operation Time
Note: For alignment times, refer to labor code E2020/8070032 and add the applicable base time to base labor hours, and add the applicable add times to additional time.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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