



Service Bulletin

PRELIMINARY INFORMATION

Subject: Safety Alert Seat Option Missing After Performing Service Update Bulletin 12262

Models: 2013 Cadillac XTS With UFL

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The Safety Alert Seat option may be missing in the CUE personalization menu after performing 12262.

Recommendation/Instructions

If Service Update Bulletin 12262 has been performed and the "Alert Type" located in "Safety Alert Seat" under the "Collision/Detection Systems" personalization is missing, please re-program the Memory Seat Module with the correct options. If the vehicle has RPO UFL then the UFL calibration should be selected when programming the memory seat module.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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