



Service Bulletin

PRELIMINARY INFORMATION

Subject: AC Off Due to High Engine Temp. Message on DIC

Models: 2013 Chevrolet Cruze
Equipped with 1.4L LUV engines
(US & CANADA)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a DIC message 'AC Off Due to High Engine Temp.' There will also be DTC P0128 set current or in history.

See photo below



Recommendation/Instructions

Perform basic checks for P0128 per SI diagnostics. If no trouble is found, no repair attempts should be performed and no parts should be replaced. Engineering is currently looking into this concern. If a repair is identified this PI will be updated.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the

remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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