



Service Bulletin

PRELIMINARY INFORMATION

Subject: SWC Backlighting Inoperative

Models: 2013 Chevrolet Spark

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer or customer may comment that the back lighting on their steering wheel controls are inoperative, but have found other vehicles that are working.

Recommendation/Instructions

Vehicles built PRIOR to September 27, 2012 do NOT have back lighting in the steering wheel controls and cannot be added to the vehicle.

If the vehicle was built AFTER September 27, 2012, please follow published diagnosis in SI if the back lighting on the steering wheel controls are not working.

Customer Information

For vehicles built PRIOR to September 27, 2012, please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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