



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tips - Installing Rear Window To Regulator Assembly

**Models:** 2008 - 2012 Chevrolet Malibu  
2008 - 2009 Pontiac G6  
2007 - 2009 Saturn AURA

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

After removal of a rear door window or rear window regulator the retaining pins are difficult to reassemble in the door.

### Recommendation/Instructions

Follow the steps below to reinstall window glass to regulator:

1. Remove the window from the door.
2. Position the window glass retaining pin in the window hole - making sure the pin is centered in the opening.
3. Press the expansion pin back into the retaining pin. This will lock the pin into position in the window.
4. Reinstall window into the door.
5. Push the window and pin down into the groove of the window regulator. A loud audible crack or snap will be heard - which confirms the window assembly is properly seated in the window regulator assembly.

### Warranty Information

There is not a labor time or labor operation associated with this PI because this is considered a diagnostic tip and the labor time is considered part of the original repair.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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