



Service Bulletin

PRELIMINARY INFORMATION

Subject: XTS Heated Seat Specs

Models: 2013 Cadillac XTS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The 2013 Cadillac XTS has a self-regulating heater pad that is used for seat heaters. Below are some common temperatures that you can expect to see from the front heated seats.

Recommendation/Instructions

The Cushion, and Seat-back should achieve an approximate temperature according to the level of desired heat listed below:

Heated Seat Low Temp Setting - 37C 98.6F

Heated Seat Med Temp Setting - 39C 102.2F

Heated Seat High Temp Setting - 42C 107.6F

Note: Keep in mind when testing the temperature of the heated seats you must either sit in the seat, or place something in the seat before testing the surface of the seat. There is a thick pad between the heater grid, and the seat cover. Pressure must be placed on the seat cover to achieve the proper heat transfer.

Note: Be sure the customer understands that heater grids do not exist in the thigh extensions of the up-level seats for this vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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