



Service Bulletin

PRELIMINARY INFORMATION

Subject: Knock Sensor Connectors Available Through Warranty Parts Center

Models: 2013 Cadillac ATS
2013 Chevrolet Malibu
with 2.5L (LCV), 2.0L (LTG)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A technician may comment that while removing a knock sensor connector, the connector was damaged or broken. The connector pigtail kit is not yet available through service parts.

Recommendation/Instructions

Until the kit is available through service parts, a connector kit (containing of connector, terminals, & seals) is available through the Warranty Parts Center.

Refer to the knock sensor connector end view in Service Information for the correct release & crimp tools along with pin/terminal locations.

To obtain a new connector, E-mail or fax the form included in this PI to the GM Warranty Parts Center (WPC). Request the WPC # 709 for the appropriate application and configuration noted below:

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
N6652	Connector with Leads Assembly Replacement	Use Published Labor Operation Time

WPC Parts Request Form

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

(1)WPC #

(2)WPC #

(3)WPC #

(4)WPC #

(5)WPC #

(6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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