



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Proper Installation Of HVAC Module Connectors After Removal

**Models:** 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

After removing the connectors on the Electronic Climate Control Module (HVAC Module) with the vehicle battery still connected, it is possible to reconnect the connectors in the wrong order when reinstalling the HVAC module.

Please follow the procedure below to eliminate any confusion or concerns when reconnecting the HVAC Module.

### Recommendation/Instructions

1. Please connect the connectors in the proper sequence (J1, J3, and J4 can be installed in any order, but J2 (Brown Power Connector) must be last) to avoid actuator relearn process. If not connected in proper order, you must proceed to the next step.
2. If the proper connection procedure was not followed previous to reinstallation of the HVAC module connectors and it appears you have a stuck actuator, please refer to the latest version of PIC5794 (HVAC Mode And / Or Temperature Appears Stuck) and calibrate the actuators to resolve.

### ADDITIONAL SI KEYWORDS:

bind cold door driver duct hi high inop inoperative IP left lo low passenger program programming right temp

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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