



Service Bulletin

PRELIMINARY INFORMATION

Subject: Instrument Panel (IP) Center Soft Insert Above Radio Center Stack Appears Deformed or Wrinkled

Models: 2012 - 2013 Chevrolet Camaro

This PI was superseded to update parts availability. Please discard PIC5718A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that the dash pad area surrounding the radio center stack appears to be deformed or wrinkled. This area may be slightly to the left or right of the center stack, or even directly above it, as shown in the picture below. Some customers may comment that this trim piece was not like this when the car was new. Dealers may comment that the service replacement trim piece is similar in appearance when it had been removed from the packaging. They may also notice that after this trim piece has been replaced and exposed to direct sunlight for some time, the concern has reoccurred.



Recommendation/Instructions

This parts issue has been resolved and new stock is currently available at GM CCA for this concern. Order a new dash pad as needed to resolve this issue on customer vehicles.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
C2500	Instrument Panel Trim Pad Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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