



Service Bulletin

PRELIMINARY INFORMATION

Subject: Heated Seats Inoperative After Replacing The Heated Seat Control Module

Models: 2012 - 2013 Chevrolet Captiva Sport

This PI was superseded to advise calibrations are now available. Please discard PIT5197.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some dealers may find that after installing a new Heated Seat Control Module (GM P/N 25891512), the heated seats are inoperative. A clicking noise may be heard for a couple seconds when trying to turn the heated seats on. This is due to no software being installed in the new Heated Seat Control Module.

Recommendation/Instructions

The new Heated Seat Control Module (GM P/N 25891512) requires SPS programming using TIS2WEB.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
N9631	Heated Seat Module Reprogramming with SPS	0.4 hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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