



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Cold Air Leak On Passenger Floor

**Models:** 2007-2013 Cadillac Escalade Models  
2007-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe  
2007-2013 GMC Sierra, Yukon Models

*This PI was superseded to update model list and warranty info sections. Please discard PIT4605D.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment of a cold air leak on the front passenger side while driving.

This concern may be caused by air leaking at the seam between the upper and lower HVAC case halves behind the glove box.

### Recommendation/Instructions

To repair this concern lower the glove box to access the HVAC case. Use black RTV silicone and apply over the seam between the upper and lower HVAC case halves.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
D9795 *	Applying Black RTV Silicone Over the Seam Between Upper and Lower HVAC Case Halves	0.3

\* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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