



Service Bulletin

PRELIMINARY INFORMATION

Subject: Heated Steering Wheel And / Or Steering Wheel Control Switches Inoperative

Models: 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The Steering Wheel Controls or, if equipped, Heated Steering Wheel (RPO UVD) may be inoperative.

Recommendation/Instructions

Inspect for loose or missing 7.5A or 2A fuse(s) in the IP Electrical Center fuse block. If found, verify proper fuse terminal tension and replace the fuse or fuse block terminal as necessary.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
N1720	Fuse Replacement	Use Published Labor Operation Time
N6650	Terminal Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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