



Service Bulletin

PRELIMINARY INFORMATION

Subject: HVAC Mode And / Or Temperature Appears Stuck

Models: 2013 Cadillac ATS

This PI was superseded to update recommended field. Please discard PIC5794.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

HVAC airflow may seem to be stuck in one air outlet mode (such as defrost). Changing the controls does not cause the airflow to change to the other air output locations (such as vent or floor positions), and or air flow may only be hot or cold air and cannot be changed by adjusting the set temperature on the control.

Recommendation/Instructions

Please check for DTCs. If a DTC is present, follow published diagnostics for the DTC set. If no current DTCs are set in the ECC module, perform the Actuator Re-calibration procedure listed in SI.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
D4707	HVAC System Control Module Reprogramming with SPS	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

bind cold door driver duct hi high inop inoperative IP left lo low passenger program programming right temp

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION