



Service Bulletin

PRELIMINARY INFORMATION

Subject: How To Disable The Remote Express Down Feature For Key Fob

Models: 2012-2013 Chevrolet Volt

This PI was superseded to update model year and add labor op. Please discard PIC5575.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Starting with the 2012 Model year, the Chevrolet volt is equipped with a feature that allows you to remotely open all the windows at one time by holding down the unlock button for approximately 5 seconds on the Remote Keyless Entry (RKE) transmitter. The feature is enabled on all 2012 Chevrolet Volts that leave the plant.

Some customers may request to have this feature disabled.

Recommendation/Instructions

If you have a customer that requests the feature to be disabled, please advise the customer to bring in the vehicle and you will have to reprogram (SPS) the Body Control Module (BCM) and select the option listed "DISABLE Remote Open All Windows feature of RKE transmitter" that is listed under the locking tab of the BCM.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
N4808	Body Control module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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