



Service Bulletin

PRELIMINARY INFORMATION

Subject: Allison LCT1000 PQC TCM Part Restriction

Models: 2012-2014 Chevrolet Silverado

2012-2014 GMC Sierra

Equipped With Allison LCT1000 Transmission RPO MW7

This PI was superseded to remove TCM P/N 24256861 from restriction. Please discard PIP4560Q.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, the Allison TCM Part Number 24256861 has been removed from the PQC parts restriction effective 10/17/2013.

Your cooperation with this program is greatly appreciated.

Recommendation/Instructions

Perform published service information diagnostics and if diagnostics leads to TCM replacement the part can be ordered through your parts department.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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